

Voice Options Pilot Program Summary: February 2021

Current Month Accomplishments

- As of February 24, 2021, DOR has completed 110 Short-Term Loans. These individuals have initiated the process to receive a Long-Term Loan but have not yet received a Long-Term Loan iPad with a speech-generating application.
- As of February 24, 2021, DOR has completed 61 Long-Term Loans. These individuals have received a Long-Term Loan iPad with a speech-generating application.
- In February 2021, outreach was provided by the DOR to 41 new organizations identified for potential partnerships.
- DOR is finalizing an agreement and training Access to Independence (A2I) in San Diego to become a new Voice Options Program provider.

Statistics from Completed Datasets: Summary

- 72% of California has access to in-person services.
- 100% of California has access to remote services.
- 110 consumers have completed their Short-Term Loans and have requested to enter into Long-Term Loans.
- 61 datasets have been submitted for completed Long-Term Loans.
- 62% of authorizations were provided by Speech Language Pathologists.
- 100% of consumers stated their Voice Options device will be used as their primary communication device.
- 71% of consumers made telephone calls during the short-term loan period. 98% of these phone calls were considered successful by consumers, many of whom indicated that this was the first time they had attempted to make a phone call.

Statistics from Completed Datasets (61)

Consumer Preference for Speech Generating Applications

- 49% Touch Chat HD
- 31% Go Talk Now Plus
- 10% Proloquo4Text
- 7% Predictable
- 3% LAMP

Consumer Demographics

- 36% Hispanic/Latinx
- 33% Caucasian/White
- 16% Asian Pacific
- 7% African American/Black
- 2% East Indian
- 2% Pacific Islander
- 2% Decline to State

Gender of Long-Term Loan Recipients

- 72% Male
- 28% Female

Age of Long-Term Loan Recipients

- 13% Age 0 to 6
- 44% Age 7 to 17
- 10% Age 18 to 22
- 13% Age 23 to 29
- 5% Age 30 to 39
- 2% Age 40 to 49
- 5% Age 50 to 59
- 8% Age 60 or Greater

Consumer Disability Demographics

- 42% Autism
- 28% Developmental Disability
- 11% Cerebral Palsy
- 11% Other
- 3% ALS
- 2% Apraxia
- 2% Dysarthria
- 2% Traumatic Brain Injury

How Consumers Learned about the Voice Options Program

- 34% Other Source
- 23% ILC
- 23% Medical Provider
- 10% SLP
- 5% Internet
- 5% AT Center

Types of Consumer Short-Term Loan Calls

- 66% Call Friend/Family
- 11% Video Appt.
- 14% Other
- 7% Schedule Medical Appt.
- 2% Call Bank