

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



March 30, 2020

To: California Advanced Services Fund (CASF) Adoption, Consortia, and Public Housing Grantees
Re: COVID-19 Impacts on CASF Projects and Customer Support

In response to the COVID-19 emergency, the California Public Utilities Commission (CPUC) recognizes the potential impact to the California Advanced Services Fund (CASF) Adoption, Consortia and Public Housing projects and grantees. To mitigate the potential impact, the CPUC is considering taking the following steps:

Extending Projects

The CPUC is exploring options to extend completion dates of all existing CASF projects based on the duration of the Governor's Executive Order N-33-20. More information will be forthcoming.

Modifying Work Plans

In compliance with the stay at home guidelines in the Governor's Executive Order N-33-20, where feasible, grantees may modify their curriculum and work plans from classroom based settings to remote options such as online webinars, or self-paced, individual learning at home.

Expediting Payment Request Review

During the COVID-19 emergency, CASF staff will be prioritizing payment requests to help reduce potential financial burdens to grantees.

Information Resources

Please visit www.cpuc.ca.gov/covid for more resources and on what the CPUC and utilities are doing to support communities during these challenging times. For a list of free low-cost internet plans go to: <https://www.digitalinclusion.org/free-low-cost-internet-plans/>. If you are able to help as a contact to coordinate low-cost internet signups and can be listed on the CPUC COVID-19 webpage as a resource, please send your contact information to casf_adoption@cpuc.ca.gov. Please put the grantee's name and COVID-19 Webpage on the subject line.

Information Needed from Grantees

In addition, please provide responses to the following questions and send to casf_adoption@cpuc.ca.gov by April 3, 2020:

- 1) Are you currently operational and how are you operating at this time of emergency?
- 2) What services are you offering and how are clients contacting you instead of in person contact?
- 3) Are you available to help as a contact for coordinating low-cost internet signups and can be listed on the CPUC COVID-19 webpage?

Thank you for serving your community, and for your flexibility as we get through this emergency.

Sincerely,

A handwritten signature in black ink, appearing to read "Robert Osborn", is positioned above the typed name. The signature is fluid and cursive.

Robert Osborn
Director, Communications Division
California Public Utilities Commission