



SAFETY AND ENFORCEMENT DIVISION
MONTHLY PERFORMANCE REPORT

September 2020



**California Public
Utilities Commission**

Table of Contents

INTRODUCTION	1
Compliance with Ordering Paragraphs (COPS)	2
Gas Safety and Reliability Branch (GSRB)	4
Gas Citations	4
Inspections (Year to Date)	5
Natural Gas Incident Reports and Investigation	5
Gas Utility Self-Identified Violation (SIV) Investigations	7
Customer Safety Complaints	7
Notice of Probable Violation Letters	7
Natural Gas Safety and Reliability: Proceedings	7
Electric Safety and Reliability Branch (ESRB)	9
Electric Incidents Reported	9
Electric Facilities and Power Plant/Generation Incident Investigations	10
Customer Safety Complaints	10
Notice of Probable Violation Letters	10
Electric Safety and Reliability: Proceedings	11
Other Activities	13
Wildfire Safety and Enforcement Branch (WSEB)	14
PSPS Activations, De-energizations & Post Event Reports Reviewed (Sept.)	14
Monitoring the Whistleblower Website	15
Statistics - 1/01/20 – 9/30/2020	15

Disclaimer

This Report was prepared by California Public Utilities Commission (CPUC) staff. It does not necessarily represent the views of the CPUC, its Commissioners, or the State of California.

The CPUC, the State of California, its employees, contractors, and subcontractors make no warrants, expressed or implied, and assume no legal liability for the information in this Report.

This Report has not been approved or disapproved by the CPUC.

Introduction

The CPUC's Safety and Enforcement Division (SED) oversees the safety of electric and communication facilities, natural gas infrastructure and propane facilities. SED is comprised of three branches of utility engineers, analysts and investigators that focus on ensuring the safety of utility infrastructure and reducing utility caused wildfires. SED advocates for public safety through performing safety audits, conducting incident investigations, and appearing in CPUC safety proceedings. SED has the authority to issue citations with penalties against utility operators who violate public utility safety codes and requirements.

In September, SED participated in a 10-year remembrance event of the tragic San Bruno pipeline explosion incident when eight people lost their lives, including CPUC friend and colleague, Jackie Greig, and her daughter, Janessa. The virtual remembrance for CPUC staff included opening remarks by CPUC President Marybel Batjer, a discussion of the tragedy that forever changed many of us by Senior Utilities Engineer, Wendy Al-Mukdad, a tribute to Jackie's work by Supervisor David Ashuckian and a report of progress made on natural gas infrastructure safety improvements and CPUC oversight by Terence Eng, Program Manager of SED's Gas Safety & Reliability Branch. Commissioner Liane Randolph provided closing remarks and the Remembrance ended with a moment of silence.

Also, at its meeting on September 10, 2020, the CPUC Commissioners publicly acknowledged the 10th anniversary of the San Bruno tragedy. President Batjer summarized the damage and that several elements resulted in the pipeline explosion, including falsified reports by PG&E and insufficient oversight by the CPUC. She also described several actions taken since the San Bruno incident which make CPUC regulation more proactive and the natural gas utilities more accountable to ensure public safety. These actions include a multi-year pipeline testing and replacement program, the implementation of a citation program, increased inspections, and an increased number of engineers. The President also thanked Senator Hill and his leadership on these issues. Senator Hill also made public comments during the meeting and remembered all of those who perished by reading their names.

Also, in September, SED's Wildfire Safety and Enforcement Branch (WSEB) monitored utility EOC meetings and utility actions during PSPS events. Additionally, SED started investigating 2 fires. Additionally, during the September 10, 2020 CPUC business meeting, SCE, SDG&E and PG&E each made presentations on their customer response during the September PSPS events.

Examples of other SED highlights during September, include:

- Electric Safety and Reliability Branch (ESRB):
 - As a follow up to the mid-August heat wave and rolling blackouts, ESRB issued a data request to all generators that experienced forced outages during the two-week heat wave period. ESRB reviewed the data request responses and scheduled in-person inspections at a sampling of generating facilities that experienced prolonged or unusual forced outages during this critical time.

- Gas Safety and Reliability Branch (GSRB):
 - Attended the National Association of Pipeline Safety Representatives (NAPSR) Regional Meeting remotely
 - Submitted PHMSA Base Grant Application for CY2021 Funding
 - Organized and Participated in the San Bruno 10 Year Remembrance Event

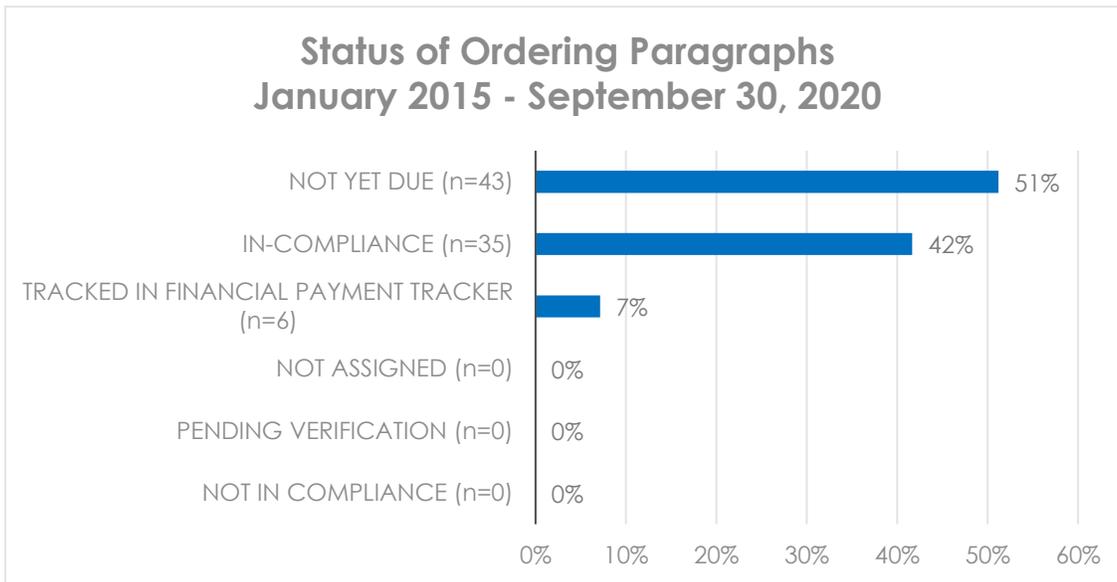
- Wildfire Safety and Enforcement Branch (WSEB) observed/monitored 6 PSPS events to ensure utility compliance with CPUC guidelines. WSEB also participated in several CPUC proceedings, including the 2019 PSPS OII and the SCE Petition to Modify the HFTD Map.

Compliance with Ordering Paragraphs (COPS)

The Compliance with Ordering Paragraphs (COPS) database is designed to assist CPUC staff in tracking compliance with Ordering Paragraphs (OPs) of regulated entities with Commission decisions. Each month various agency staff use COPS to identify and enter into the database relevant OPs, verify and document compliance, and produce reports summarizing compliance with OPs.

Between January 2015 and September 30, 2020, SED shows 84 total entries in the COPS system with 35 reaching compliance (42%), 43 (51%) not yet due for compliance, and 0 (0%) out of compliance. 84 (100%) of all SED Ordering Paragraphs are assigned to members of staff. The chart below shows statistics through September 2020¹. During September, there were no new OPs recorded to the COPS database for SED.

¹ The category of “tracked in financial payment tracker” (FPT) is used to monitor compliance with financial payments to the Commission. The FPT category is verified and deemed “in compliance” and is listed as “in compliance” on this pie chart.



Gas Safety and Reliability Branch (GSRB)

The Gas Safety and Reliability Branch (GSRB) ensures that intra-state natural gas and liquid petroleum gas (LPG) pipeline systems are designed, constructed, operated, and maintained according to safety standards set by the CPUC and the federal government. CPUC gas safety engineers are trained and qualified by the federal government. The CPUC enforces natural gas and LPG safety regulations; inspects construction, operation, and maintenance activities; and makes necessary amendments to regulations. Its mission is to protect and promote the safety of the public, the utility employees that work on the gas pipeline systems, and the environment.

Gas Citations

GSRB has the authority to issue citations with penalties for operator violations of public utility safety codes and requirements². The citation process allows the CPUC to act expediently in matters where violations of state and federal rules are clear and unambiguous. Citations may arise out of an ongoing investigation into related matters or when a violation is brought to the CPUC’s attention directly.

The table below shows the status of citations issued by GSRB to date in 2020.

Citation Number	Utility	Amount	Violations	Date Cited	Appealed?	Status
G.20-04-001	PG&E	\$900,000	192.13(c), 192.621	4/14/20	No	Paid
G.20-06-001	PG&E	\$600,000	192.605(b)(3)	6/16/20	No	Paid
G.20-07-001	SoCalGas	\$300,000	192.605(a) – 3 instances	7/15/20	Yes	In appeals process
G-20-08-001	Glenview Mobile Lodge	\$50,000	192.605(a), 192.605(b)(3), 192.616(j), 192.723(b)(2), 192.747(a), 192.805, 192.1015(a), 192.357(a), 192.479(a), & 192.353(a)	8/24/20	Pending	Pending

² On December 2011, the CPUC created a citation process authorizing staff to impose fines for natural gas violations.

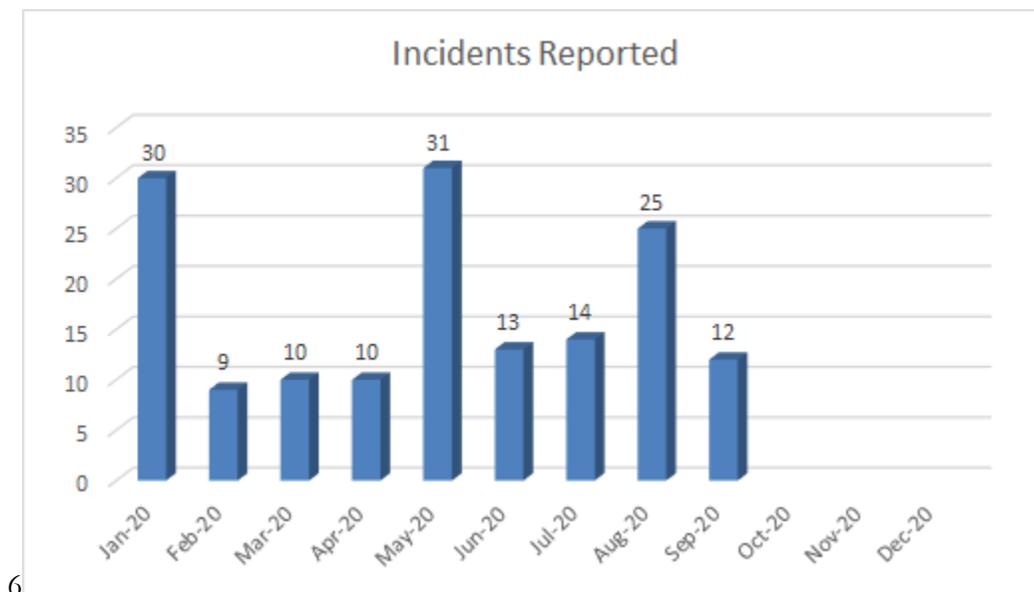
Inspections (Year to Date)

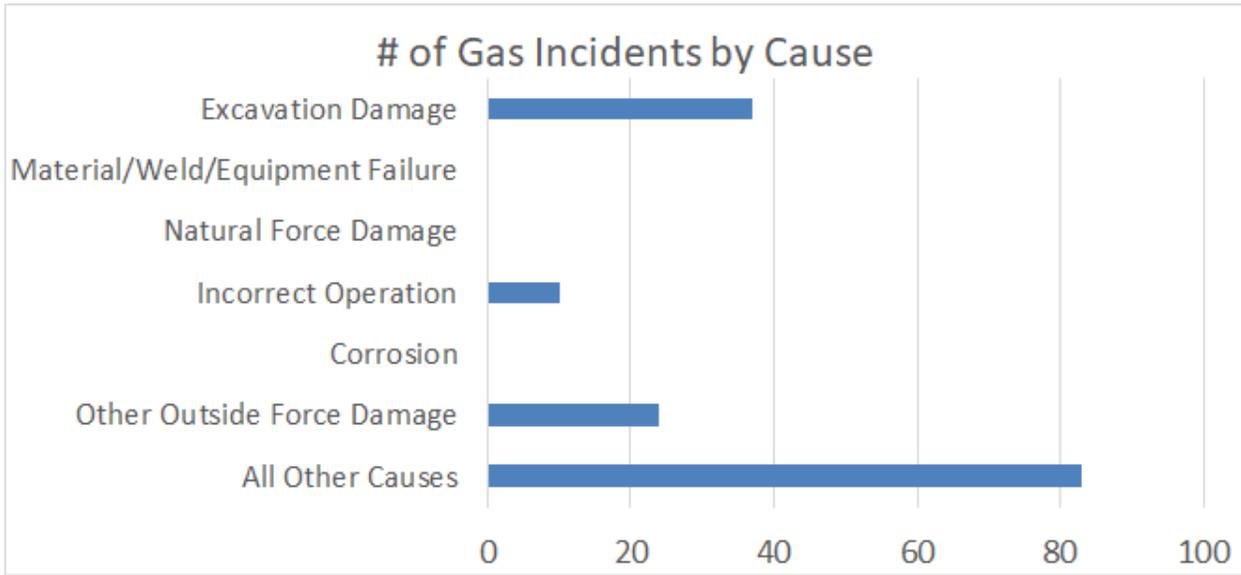
2020 Year-to-Date	
Conducted	48
Final Report Completed	23

The purpose of GSRB’s inspections is to confirm that operators continue to construct, operate, and maintain their pipeline facilities in a manner that ensures the safety of workers and the public, while providing adequate and reliable service. In addition to routine inspections, GSRB also conducts construction/site inspections as resources permit. Typically, each inspection consists of records review of an operator’s past compliance activities and field verifications, respectively. Results are documented in a final report and sent to the operators after the inspections. The expectation is to have a final report sent to the operator within 60 days of the inspection. All issues should be properly closed out and an Inspection Closure Letter is issued to the operator within 120 days from the day the inspection is completed. Although there are sure to be some deviations from time-to-time for business reasons, late inspections should be the exception and not the norm.

Natural Gas Incident Reports and Investigation

As of September 30, 2020, GSRB Staff received 154 incidents year to date. All reported incidents are assigned to GSRB engineers to investigate and prepare a final report. The final report indicates if there was any violation of GO 112F committed by the operators. Operators report incidents based on PHMSA guidelines.





This bar chart shows all incidents year-to-date by causes. There were 154 incidents as of September 30, 2020. The information below shows the incidents by level and status.

	Level 1	Level 2	Level 3	Level 4	TOTAL
Open	62	62	56	4	134
Closed	2	18	0	0	20
TOTAL	64	80	6	4	154

The table below provides a summary description of the levels and provides the timeframes/guidelines for incident reports to be completed and closed from the date of assignment of an investigation.

Levels	Definition of Incident Levels	Guidelines
1	Did not result in injury, fatality, fire or explosion; may be due to an unrelated event outside of the Operator’s control.	60 days
2	Did not result in injury, fatality, fire or explosion; may or may not have caused a release of gas, have been reported due to Operator judgment.	120 days
3	Resulted in a release of gas but did not result in injury, fatality, fire or explosion.	150 days
4	Resulted in injury, fatality, fire or explosion caused by release of natural gas from the Operator’s facilities.	≥ 180 days

Gas Utility Self-Identified Violation (SIV) Investigations

There were no Self-Identified Violations reported in September. To date there have been two self-identified violations reported by all operators in 2020.

Customer Safety Complaints

In September, GSRB investigated 3 customer safety complaints and 2 customer safety inquiries.

Notice of Probable Violation Letters

In September, GSRB issued 4 notice of probable violation inspection letters (NOVs). SED may issue an NOVs in response to an investigation or customer complaint because of a violation of an applicable law or regulation.

- September 1 – Central Valley Gas Storage inspection letter – 7 probable violations
- September 14 – PG&E Mobile Liquefied Natural Gas (LNG) inspection letter – 0 probable violations
- September 18 – PG&E Stockton Division inspection letter – 2 probable violations
- September 18 – SCG and SDG&E Distribution Integrity Management Program (DIMP) inspection letter – 0 probable violations

Natural Gas Safety and Reliability: Proceedings

Aliso Canyon OII (I.19-06-016) (Commissioner Rechtschaffen /ALJs Hecht/Poirier) (SED Advocacy):

The Commission opened this investigation into the uncontrolled release of natural gas at Southern California Gas Company's (SoCalGas) Aliso Canyon Storage Facility in June 2019. At issue is whether this uncontrolled release was the result of SoCalGas' failure to maintain the failed well, SS-25, in compliance with Commission rules and orders and applicable state and federal law. SED Staff has conducted extensive discovery and the Administrative Law Judges have considered and resolved numerous discovery motions. SED has also engaged in negotiations with SoCalGas and other interested parties to resolve some or all of the issues raised in the investigation. During September, SED sent testimony to SoCalGas and responded to SoCalGas discovery.

Mobile Home Parks Utility Conversion Program (D.20-04-004) (Commissioner Rechtschaffen /ALJ Kersten) (SED Advocacy): In April 2020, the Commission adopted a program to convert Master Meter gas and electric distribution systems at Mobile Home Parks (MHP) from park-owned to IOU operation, providing MHP residents with the same level of safety and service that directly-served utility customers receive. SED/SPD Staff provided an evaluation of the three-year pilot program originating from D.14-03-021. The evaluation noted the high rate of voluntary participation by park owners, the successful completion of the pilot conversion goals by the IOUs, and improved safety and reliability for park residents, many of whom live in Disadvantaged Communities. The program goal is to convert 50% of all mobile home spaces by the end of

2030 according to a risk-based priority ranking system developed by GSRB. SED is revising the risk prioritization process to comply with D.20-04-004; an updated working priority system is expected by December 31, 2020. SED has updated the MHP utility conversion application documents and confirmed the utilities' new program management contact information for applicants. SED has sent applications (called Forms of Intent) to the listed owners of all jurisdictional master-meter gas operators and has posted the Form of Intent to the MHP Upgrade webpage on the CPUC Website.

PG&E Locate and Mark Practices OII (I.18-12-007) (Commissioner Rechtschaffen/ALJ Allen) (SED Advocacy): On February 20, 2020, the Commission issued Decision (D.20-02-036); it ordered several shareholder-funded gas and electric the System Enhancement Initiatives. SED is working with PG&E to implement the locate and mark settlement approved in the decision. On August 21st, SED selected a consultant for the Compliance and Ethics Corrective Action Program Audit. SED is still working to select consultants for the Locate and Mark Compliance Audit and Locate and Mark Field Audit.

Line 1600 Pipeline Safety Enhancement Program (PSEP) Application (A. 15-09-013) (Commissioner Randolph/ALJ Kersten) In Decision D.20-02-024, the Commission required Applicants (SoCalGas/SDG&E), “Within six months of approving limited modifications to the Decision D.18-06-028, Applicants shall file cost information that includes, but is not limited to the Class Three cost forecast for all the Line 1600 segments, cost estimating methodology, proposed accounting treatment, contingency....” On August 10, 2020, SDG&E and SoCalGas held a meeting with SED and Energy Division staff to review this information. They made their compliance filing on August 12, 2020. SED was noticed of the filed report on August 12, 2020. This concludes the requirements of the D. 18-06-028 Ordering Paragraph.

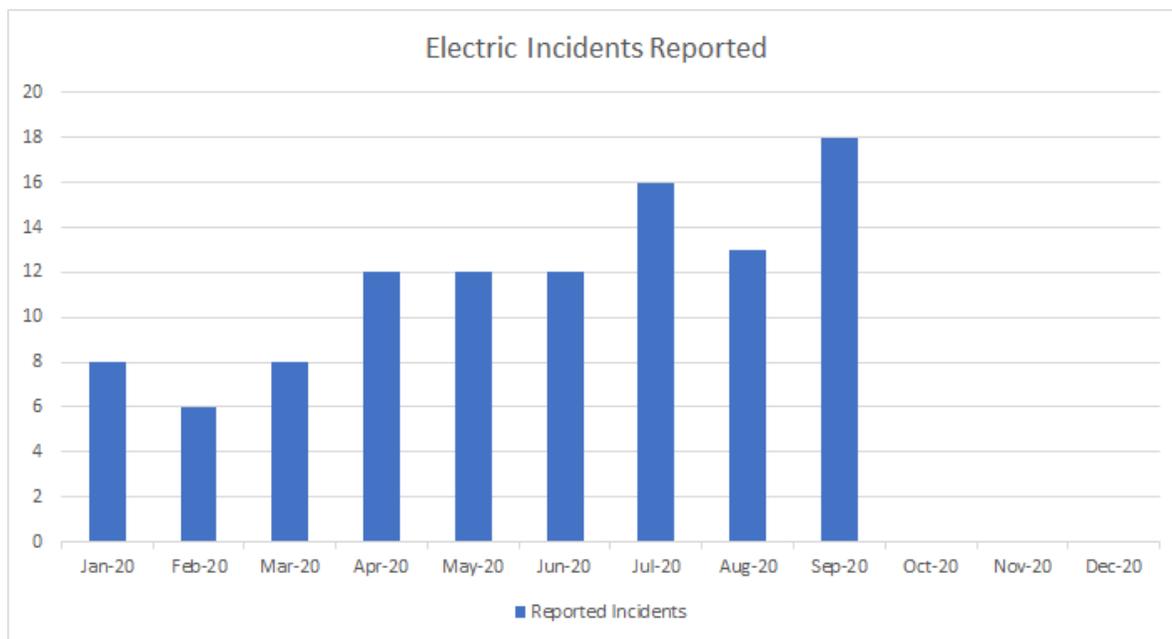
Electric Safety and Reliability Branch (ESRB)

The mission of ESRB is to enforce state statutes and regulations regarding the safety and reliability of electric facilities, communication facilities, and power plants that come within the jurisdiction of this Commission in California, to ensure that the facilities are operated and maintained in a safe and reliable manner to protect and promote the public health and safety, and to facilitate an environment inside and outside of the Commission that increases the safety and reliability of these facilities. September activities are below:

- Issued 2 electric distribution and 2 power plants audit reports.
- Performed 3 electric distribution audits, 1 Communication Infrastructure Provider audit, 1 electric transmission audit, and 1 power plant audit.
- Monitored 3 planned outages and 16 forced outages reported by natural gas and renewable energy power plants.

Electric Incidents Reported

ESRB received 18 electric incident reports in September and investigated and closed 10 previously reported electric incidents.



Electric Facilities and Power Plant/Generation Incident Investigations

ESRB		Level 1	Level 2	Level 3	Level 4	Total ³
Total open incidents in 2020	Electric Facilities	8	15	55	70	148
	Generation	1	0	3	1	5
Total incidents reported in 2020	Electric Facilities	6	15	43	41	105
	Generation	1	0	5	0	6
Total incidents closed in 2020	Electric Facilities	10	21	49	38	118
	Generation	0	0	3	0	3
Total open 2020 incidents in September 2020	Electric Facilities	5	9	36	31	85
	Generation	1	0	3	0	4
Incidents reported in September 2020	Electric Facilities	0	2	9	7	18
	Generation	1	0	2	0	3
Incidents closed in September 2020	Electric Facilities	1	4	5	0	10
	Generation	0	0	0	0	0

The above table shows information about ESRB incident investigations as of September 30, 2020. The level designation indicates increasing severity, with Level 4 as the most severe. Please see footnote 2 for detail definitions of each level. The guidelines to close incident reports are similar to those GRSB follows (see table above (p5) which includes timeframe guidelines for closing reports).

Customer Safety Complaints

- Investigated 24 customer electric and communication safety and reliability complaints.

Notice of Probable Violation Letters

ESRB issued 3 Notice of Violation (NOV) letters. SED may issue an NOV in response to an investigation or customer complaint because of a violation of an applicable law or regulation.

³ Level 1: A safety incident that does not meet Level 2, 3, or 4 criteria. Level 2: Incident involved a power interruption not due solely to outside forces (Level 2 for Generation: Incident that occurred during an Electric Alert, Warning or Emergency. Level 3: Incident involved damage estimated to exceed \$50,000 and caused, at least in part, by the utility or its facilities (Level 3 for Generation: Incident resulted in a significant outage that was due, at least in part, to plant equipment and/or operations). Level 4: Incident resulted in a fatality or injury requiring hospitalization and that was caused, at least in part, by the utility or its facilities or by equipment and/or operations (for Power Plants).

Electric Safety and Reliability: Proceedings

PSPS Order Instituting Investigation (I.19-11-013) (Commissioner Batjer/ALJ DeAngelis) (SED Advisory). This OII was initiated by the Commission on November 13, 2019 to determine whether California’s investor-owned electric utilities prioritized safety and complied with the Commission’s regulations and requirements with respect to their Public Safety Power Shutoff (PSPS) events in late 2019. This OII is a companion to R.18-12-005, the Commission’s rulemaking to examine the practice of utility de-energization of powerlines during dangerous conditions. On September 2, 2020, PG&E, SCE and SDG&E filed comments on the issues identified in the Phase 2 Scoping Memo and Ruling. Pending.

PG&E’s 2017 Wildfires OII (I.19-06-015) (Commissioner Rechtschaffen/ALJ Park) (SED Advocacy): On May 8, 2020, a Final Decision (D.20-05-019) was issued approving a settlement agreement, with modifications, between SED, PG&E, Coalition of California Utility Employees (CUE), and the Office of Safety Advocates (OSA). This decision imposes penalties totaling \$2.137 billion consisting of \$1.823 billion in disallowances for wildfire-related expenditures, \$114 million in shareholder-funded System Enhancement Initiatives, and a \$200 million fine payable to the General Fund (the fine shall be permanently suspended). In June and July, SED began implementing OP 1.(h) of D.20-05-019, which requires PG&E to consult with SED within thirty days of the effective date of the settlement agreement to discuss the appropriate format, content and treatment of the quarterly electric maintenance reports and “near hit” data required by sections of the settlement agreement. On August 31, 2020, PG&E filed Advice Letter (AL) 5934-E, that memorializes the details of the data and reports to be shared by PG&E with SED and SPD regarding the quarterly electric maintenance reports and “near hit” data. Per the Settlement Agreement, SED and SPD are also in the beginning stages of working with PG&E to select a consultant to perform a Root Cause Analysis (RCA) for each of the wildfires. Pending.

Rulemaking to Examine Electric Utility De-Energization of Power Lines in Dangerous Conditions (R.18-12-005) (President Batjer/ALJ Poirier /ALJ Stevens) (SED Advisory): On December 13, 2018, the Commission opened Order Instituting Rulemaking (R.)18-12-005 to examine its rules allowing electric utilities under the Commission’s jurisdiction to deenergize power lines in case of dangerous conditions that threaten life or property in California. Among other things, this proceeding focuses on developing best practices and evaluation criteria, ensuring coordination with first responders, mitigating impact on vulnerable populations, ensuring consistency in noticing, and reporting of events, and examining ways to reduce the need for de-energization. The Phase 2 proposed decision (PD) was adopted at the May 28, 2020 Commission meeting and sets new guidelines for the creation of PSPS advisory boards and working groups, exercises, restoration of service, transportation resiliency and communications and notifications plans, information transfer between IOUs and local governments about medical baseline and access and functional needs customers, web server capacity and PSPS web page functionality, and the operations of community resource centers. On September 14, 2020, the ALJ issued a ruling that incorporated SED’s June 10, 2020, PSPS OII report and party comments into the record. On September 21, 2020, the ALJ issued a ruling that required PG&E to file a response regarding the number of customers that were provided advanced notification and impacted by PSPS in October and November 2019, list steps PG&E has taken to identify and notify medically vulnerable customers, and identify PG&E distribution substations impacted by PSPS events. Pending.

PG&E Locate and Mark Practices OII (I.18-12-007) (Commissioner Rechtschaffen/ALJ Allen) (SED Advocacy): In Decision D.20-02-036, approved several shareholder-funded gas and electric System Enhancement Initiatives but with a longer compliance audit period of four years and a \$110 million total penalty. Following the Commission decision, in September 2020, SED provided comments on selecting candidates for consulting services for this investigation.

Rulemaking to Evaluate the Mobilehome Park Pilot Program and to Adopt Programmatic Modifications (R.18-04-018) (Commissioner Rechtschaffen /ALJ Kersten) (SED Advisory): ESRB's role in this proceeding is to address the conversion of electric master metered MHPs to direct electric utilities. The Commission issued D. 20-04-004 on April 24, 2020, adopting most of the language in the proposed decision. SED, Energy Division, and Housing and Community Development will convene workshops within six months from the effective date to discuss mobile home electrification topics. On September 15, 2020 the Commission held a workshop on the Building Decarbonization Proceeding Phase II Staff Proposal and the Mobilehome Electrification Topics and Tenant Protections. Pending.

SCE Appeal of Twentynine Palms Citation (K.18-03-008) (ALJ Kim) (SED Advocacy): ESRB investigated an incident that occurred on August 1, 2015 in Twentynine Palms. FOn February 12, 2018, SED issued a \$300,000 citation to SCE for violations related to the incident. SCE appealed the citation on March 14, 2018. On October 3, 2018, SED issued an \$8,000,000 amended citation that replaced the \$300,000 citation. The amended citation was the result of new violations of GO 95 that SED discovered. Hearings were held in December 2018, February 2019, and March 2019. Briefs and reply briefs were filed in April 2019. Pending.

Creation of a Shared Database or Statewide Census of Utility Poles and Conduit (I.17-06-027); Communications Provider Access to Poles (R.17-06-028) (Commissioner Batjer/ALJ Mason) (SED Advocacy): On January 22 and 23, 2018, an industry group of pole-owners and pole-tenants hosted an informal workshop to discuss a phased approach and path forward regarding access to pole data, attachment data, and conduit data. ESRB attended and participated in the workshop. The industry group issued a workshop report on February 28, 2019. On June 4, 2019, ALJ Mason issued a ruling approving parties' recommendation to create working groups to develop requirements for Tracks 1, 2, and 3. SCE and Frontier submitted Track 1 workplans on September 14, 2020. The workplans reflect measures to enable pole database users to access information on 10 pole datapoints. Phase II, which will address pole attachment rules, is pending.

Physical Security of the Electric System and Disaster and Emergency Preparedness (R.15-06-009) (Commissioner Rechtschaffen/ALJ Kelly) (SED Advocacy): On May 22, 2015, the Commission issued an Order Instituting Rulemaking regarding policies and regulation of physical security for electric supply facilities and to establish standards for disaster and emergency preparedness plans. This rulemaking was conducted in phases. Phase I addressed physical security for electric supply systems and was resolved by D.19-01-018. Phase II addresses disaster and emergency preparedness plans for electrical corporations and regulated water companies. On July 1, 2020, the Safety Policy Division (SPD) submitted a letter dated June 26, 2020 from the Deputy Executive Director of Safety & Enforcement and Safety Policy enacting the Interim

Trial Procedures (ITP) to allow Commission staff to receive and review the major utility deliverables required by D.19-01-018. On July 10, 2020, the six IOUs submitted their Preliminary Assessments under the ITP process to SPD and subsequently presented their briefings regarding their Preliminary Assessment submissions to SPD and SED staff. SED and SPD have reviewed the IOUs' Preliminary Assessment submissions and are currently in the process of finalizing their recommendation of the IOUs' Preliminary Assessments under the ITP. Pending.

Other Activities

2019 Wildfires: In October 2019, California experienced devastating wildfires. In Northern California, the Kincade Fire burned more than 76,800 acres. The fire destroyed and damaged about 260 structures and caused injuries to two firefighters. In Southern California, the Saddle Ridge Fire, the Easy Fire, and the Maria Fire, burned more than 17,000 acres. The fires destroyed and damaged many structures and caused one fatality and 8 injuries to firefighters. SED is currently working closely with CAL FIRE and other agencies to investigate PG&E, SCE, and the communications companies' compliance with the Commission's safety rules.

Compliance with D.17-09-024 regarding Long Beach Incident: D.17-09-024 adopted a Settlement Agreement between SCE and SED. Under the settlement, SCE paid a \$4 million penalty and will spend \$11 million on various system enhancement projects in Long Beach intended to reduce the chance of public injury, reduce the risk of future system failures, and improve the utility's operational awareness and network maintenance. ESRB is monitoring SCE's work to ensure compliance with the settlement agreement.

Transmission Maintenance Coordination Committee (TMCC): TMCC is an advisory committee to help the California Independent System Operator (CAISO) develop, review, and revise Transmission Maintenance Standards. TMCC holds quarterly meetings to discuss recent improvements in construction and maintenance processes and techniques, and industry best practices. ESRB is a member of TMCC and attends meetings.

Wildfire Safety and Enforcement Branch (WSEB)

SED’s WSEB is dedicated to the enforcement of public utility wildfire safety and Public Safety Power Shutoffs (PSPS) violations. WSEB is the lead investigator for utility incidents relating to wildfire, PSPS events and other aspects related to wildfire events. The staff conducts audits, incident investigations, and provides input into policy development. Recent activities, include:

- Observed and monitored 6 separate PSPS events.
- Initiated 2 Wildfire Investigations.
- Participated in CPUC proceedings including the PSPS, Wildfire Mitigation Plans, and Microgrid proceedings.

PSPS Activations, De-energizations & Post Event Reports Reviewed in September

WSEB	PG&E	SCE	SDG&E	Bear Valley	Pacific Corp	Liberty
Total PSPS Activations	2	1	2	0	1	0
Total PSPS w/ De-energization	2	1	1	0	1	0
Total PSPS Post Event Reports Reviewed	0	0	0	0	0	0

Monitoring the Whistleblower Website

The Commission regulates privately owned electric, natural gas, telecommunications, water, railroad, rail transit, and passenger transportation companies. The Commission serves the public interest by protecting consumers and ensuring that utility services and infrastructure are safe, reliable, and available at reasonable rates, with a commitment to environmental enhancement and a healthy California economy. The Commission is charged with ensuring that these regulated service providers comply with the California Public Utilities Code, Commission regulations, and other California laws involving safety and consumer protection. Commission investigations may involve safety issues, misrepresentations or dishonesty to the Commission, consumer fraud and marketing abuses, and tariff/rule violations.

Statistics - 1/01/20 – 9/30/2020

Note: This is for complaints filed using the on-line Whistleblower Application ONLY.

- For September 2020, two whistleblower complaints were submitted to SED.