

CPUC Income-Qualified Programs

Program	Primary Purpose	Administration / Implementers / Funder	Income Eligibility
Energy Savings Assistance (ESA)	No-cost, direct install energy efficiency upgrades and services, and energy education to help households conserve energy, reduce energy costs and improve their health, comfort, and safety	CPUC / Investor-Owned Utilities (IOUs) / ratepayer funded	Up to 250% of Federal Poverty Guidelines (FPG), with documentation required
California Alternate Rates for Energy (CARE)	Bill discount of 30-35% off electric utility bills and 20% off gas utility bills	CPUC / IOUs / ratepayer funded	Up to 200% of FPG. Self-certification is required for initial enrollment, and documentation may be required later.
Family Electric Rate Assistance (FERA)	Bill discount of 18% off electricity bills	CPUC / Large IOUs / ratepayer funded	Up to 250% of FPG for households with three or more people. Self-certification is required for initial enrollment, and documentation may be required later.
Solar on Multi-family Affordable Housing (SOMAH)	Utility bill reduction through onsite generation. At least 51% of the generation must be dedicated to tenants	CPUC / 4 Non-profits/ funded by IOU Greenhouse Gas (GHG) auction proceeds	Multifamily, deed-restricted low-income rental housing with at least five units and: <ul style="list-style-type: none"> • 66% of households at 80% of Area Median Income (AMI), with documentation required or • Located in a Disadvantaged Community (DAC) or • Owned by a California Native Tribe or • Owned by a Public Housing Authority or Public Housing Agency

Self-Generation Incentive Program (SGIP)	<p>Incentivizes installation of distributed energy resources to improve efficiency and reliability of the distribution and transmission system, improve customer resiliency, and reduce emissions of greenhouse gases, peak demand, and ratepayer costs. Authorized in Pub. Util. Code §379.6 and 379.10</p>	<p>CPUC / SGIP Program Administrators / IOU ratepayer collections and CA State Legislature Greenhouse Gas Reduction Fund</p>	<p>SGIP serves general market and low-income customers. For equity budget categories, income verification is required.</p> <p>Single family homes</p> <ul style="list-style-type: none"> • 80% or less of AMI, with a resale restriction or equity sharing agreement <p>Multifamily, deed-restricted low-income rental housing with at least five units and:</p> <ul style="list-style-type: none"> • 80% of households at 60% of AMI or • Located in a DAC
Disadvantaged Communities – Single-Family Solar Homes (DAC-SASH)	<p>Utility bill reduction through onsite generation for single-family homes located in a DAC</p>	<p>CPUC / GRID Alternatives / funded by IOU GHG auction proceeds revenues and IOU ratepayer funded</p>	<p>Up to 250% of FPG, with documentation required</p>
Disadvantaged Communities – Green Tariff (DAC-GT) and Community Solar Green Tariff (CSGT)	<p>Access to grid-scale or dedicated local clean energy at a 20% bill discount for residential customers and income-qualified households in DACs</p>	<p>CPUC / IOUs and Community Choice Aggregators (CCAs) / funded by IOU GHG auction proceeds and IOU ratepayer funded</p>	<p>Up to 250% of FPG, with documentation required</p>
<p>Percentage of Income Payment Plan (PIPP) Pilots</p>	<p>Pilot participants pay a predetermined affordable percentage of their monthly income toward their electricity or natural gas bill, with a monthly bill cap for current charges set at 4% of their household monthly income. Monthly bill caps are standardized</p>	<p>CPUC / IOUs / IOU ratepayer funded</p>	<p>Customers of large IOUs and participating CCAs who are enrolled in the CARE program are eligible for the pilot if they are:</p> <ul style="list-style-type: none"> • Located in one of the zip codes with the highest rates of reoccurring disconnections in a utility’s service territory or

	for households in two income tiers: 0-100% of FPG, and 101-200% of FPG		<ul style="list-style-type: none"> Experienced two or more disconnections during the 12 months prior to the disconnection moratorium
Arrearage Management Plan (AMP)	Debt forgiveness plan for residential customers. AMP customers are entitled to arrearage forgiveness equal to 1/12 of their beginning arrearage balance for every on-time payment of a current monthly bill up to a maximum total amount of \$8,000 over 12 months of payments	CPUC / IOUs / IOU ratepayer funded	<p>Customers who:</p> <ul style="list-style-type: none"> Are enrolled in CARE or FERA Owe \$500 or more on their gas and electric bill, or owe \$250 or more on their gas bill (for gas-only customers) Are more than 90 days past due Have been an IOU customer for at least six months Have made at least one on-time payment
Customer Assistance Program (CAP)	Bill discount off water bills (discount varies by utility)	CPUC / Class A Water Utilities / ratepayer funded	Up to 200% of FPG, with documentation required
California Lifeline	Discount on wireless or wireline voice, or broadband services	CPUC / approved California LifeLine Service Providers / Surcharge collected by service providers per service line	<p>Customers who:</p> <ul style="list-style-type: none"> Are currently enrolled in Medicaid/Medi-Cal, CalFresh, WIC, or other program eligibility or Meet up to 150% of FPG, with documentation required