| TNC Access for All |  |  |  |  | Summary of June 2021 Changes |
| :---: | :---: | :---: | :---: | :---: | :---: |
| TNC Submittal Checklist |  |  |  |  |  |
|  | RETROACTIVE (one-time filing) | OFFSET (recurring filing) | EXEMPTIONS (recurring filing) | QUARTERLY REPORT (recurring filing) |  |
|  | (Due April 15, 2020 for Q3 2019, Q4 2019, Q1 2020) | (Due 15 days after end of each quarter) | (Due 15 days after end of fourth quarter) | (Due 30 days after end of each quarter; effective July 1, 2020) |  |
|  | Serve to Service List | Serve to Service List | Serve to Service List |  |  |
|  | Email to TNCAccess@cpuc.ca.gov | Email to TNCAccess@cpuc.ca.gov | Email to TNCAccess@cpuc.ca.gov | Email to TNCAccess@cpuc.ca.gov |  |
| ADVICE LETTER PACKET | $\checkmark$ | $\checkmark$ | $\checkmark$ |  |  |
| Summary Form (PDF) | $\checkmark$ | $\checkmark$ | $\checkmark$ |  |  |
| Signed Cover Letter (PDF) |  |  |  |  |  |
| - Narrative of Outreach accomplished <br> - TNC's Operating Hours <br> - OTS <br> - Completion Rate | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | Added requirements (see template letter) |
| WAVs in Operation (CSV) | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | New CSV Data Dictionary and Template |
| WAV Trips (CSV) | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | New CSV Data Dictionary and Template |
| Number and \% of WAV Trips Completed, not accepted, cancelled by passesnger, cancelled due to passenger no-show, cancelled by driver. Number of Cancellations completed, cancellations not completed, and Total Unique WAV trips | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | New CSV Data Dictionary and Template |
| Trip Completion Standard (CSV and Cover Letter): |  |  |  |  | New requirement; included in CSV |
| Increase in \# of completed trips or \% of trip requests that were completed |  | $\checkmark$ | $\checkmark$ | $\checkmark$ | New requirement; included in CSV |
| Outreach Efforts (CSV) | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | New CSV Data Dictionary and Template |
| Outreach Materials (PDF) | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |  |
| Training and Inspections (CSV and PDF) |  | $\checkmark$ | $\checkmark$ | $\checkmark$ | New CSV Data Dictionary and Template |
| Signed Training Declaration (PDF) |  | $\checkmark$ | $\checkmark$ | $\checkmark$ |  |
| Signed Inspection Declaration (PDF) |  | $\checkmark$ | $\checkmark$ | $\checkmark$ |  |
| Complaints (CSV) | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | New CSV Data Dictionary and Template |
| Accounting Of Funds (CSV) | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | New CSV Data Dictionary and Template |
| Contract Information (CSV) | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ | New CSV Data Dictionary and Template |
| Claim Form (PDF) | $\checkmark$ |  |  |  |  |
| Signed Claim Form (Q3 and Q4 2019 only) | $\checkmark$ |  |  |  |  |
| Signed Form STD 204 (one -time) (PDF) | $\checkmark$ |  |  |  |  |
| Serve to Service List | $\checkmark$ | $\checkmark$ | $\checkmark$ |  |  |
| Email to TNCAccess@cpuc.ca.gov | $\checkmark$ | $\checkmark$ | $\checkmark$ | $\checkmark$ |  |

