# Utility Bill Affordability: Definition, Data and Uses

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#### Where do we start? Understanding Home Energy Burdens

#### Home energy burden = Home energy bill / Household income

- Total shelter burdens affordable at 30% of income.
- Utility costs should be no more than 20% of shelter costs.
- Utility costs affordable at 6% of income

(20% x 30% = 6%).

## Allocations of burdens

- Home energy and water/sewer:
  - Need for tiered burdens (each dollar of income more important as incomes decrease)
  - Energy: 4% / 5% / 6%
  - Water: 2.0% / 2.5% / 3.0%
- Allocate between uses:
  - Energy: 50%/50% or 60%/40%
  - Water/sewer: 50% / 50% (unusual for me until now)

# Affordability "cautions"

• Don't treat as more precise than it really is.

– Untrue: 6% affordable but 6.5% is not.

- True: Affordability is a range, not a point.
- Assistance becomes a means to an end, not an end unto itself.
  - People do not get benefits just because they're poor. If affordable without, get no assistance.
  - People do not get equal benefits; they get sufficient benefits.

# Affordability concepts:

Measuring "affordability" (see, PECO paper):

- BREADTH of unaffordability: How many?
- DEPTH of unaffordability: How much?
- TOTAL un affordability: aggregate impacts.

Measuring "affordability" (see, Georgia REACH)

– Home Energy Insecurity Scale

Measuring "affordability" (see, PSCO Evaluation)

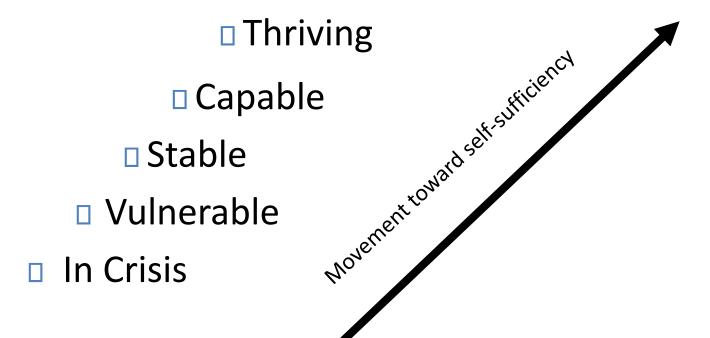
Sustainability of payments

## Breadth and Depth of Unaffordability (PECO Energy Tiered Rates)

Depth of Unaffordability: Status Quo and FCO by Tier and Heating/Non-heating Status									
Tier	Non-Heating				Heating				
	Percent Unaffordable		Mean \$s Above Affordable		Percent Unaffordable		Mean \$s Above Affordable		
	Status Quo	FCO	Status Quo	FCO	Status Quo	FCO	Status Quo	FCO	
В	85%	99%	\$383	\$215	83%	98%	\$594	\$384	
с	52%	88%	\$483	\$117	43%	75%	\$757	\$184	
D	36%	43%	\$472	\$75	23%	21%	\$595	\$107	
D1	27%	27%	\$443	\$64	17%	9%	\$660	\$125	
E	19%	5%	\$489	\$76	11%	2%	\$722	\$96	
E1	16%	3%	\$492	\$80	4%	1%	\$921	\$193	
Total	35%	39%	\$447	\$124	25%	26%	\$652	\$253	

SOURCE: Appendix C, PECO Options Report.

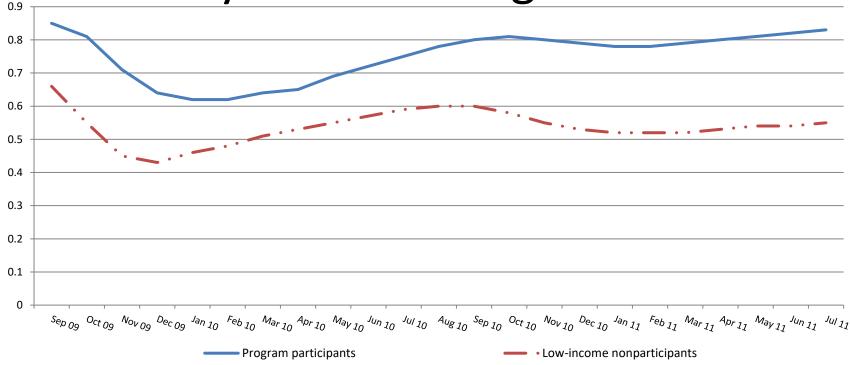
#### Utility bill affordability (Georgia REACH): Home Energy Insecurity Scale



## Impact of Utility Bill affordability (New Jersey)

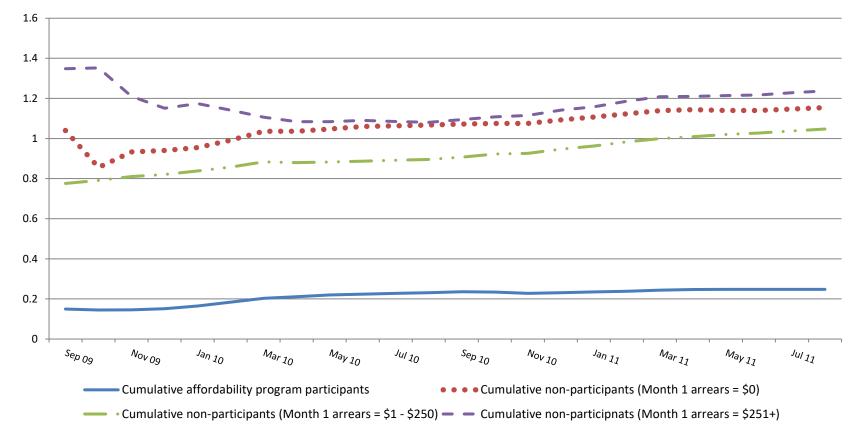
Distribution of Bill Payment Coverage Ratio by Net Energy Burden (New Jersey Universal Service Fund (USF))							
Net Energy	Bill Payment Coverage Ratio						
Burden	<50%	50% - <90%	90% - <100%	100% or more			
Less than 2%	0.0%	2.7%	5.3%	92.0%			
2% - 3%	0.0%	6.0%	11.5%	82.5%			
3% - 4%	0.0%	10.0%	13.2%	76.9%			
4% - 6%	0.0%	11.6%	16.6%	71.6%			
6% - 8%	0.4%	16.6%	17.4%	65.5%			
Over 8%	1.0%	25.6%	16.1%	57.4%			

#### Sustainable payments: Payment coverage ratios



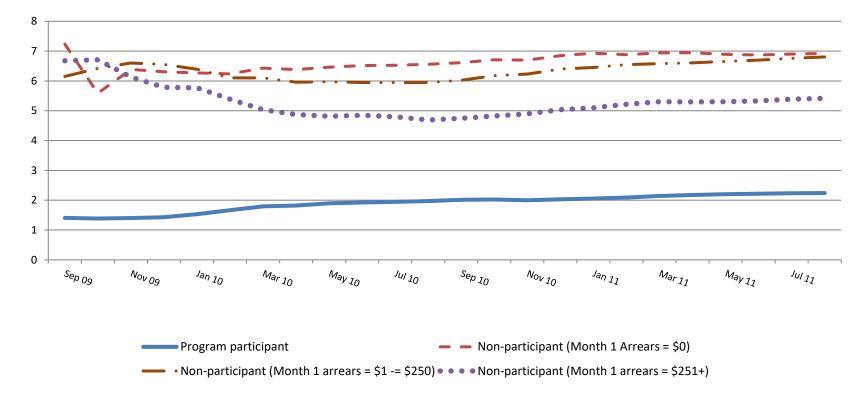
Cumulative Customer Payment Coverage Ratio for PSCO Low-Income Participants Compared to Low-Income Non-Participants

## Sustainable payments: DNP Notices per 1,000 Payments



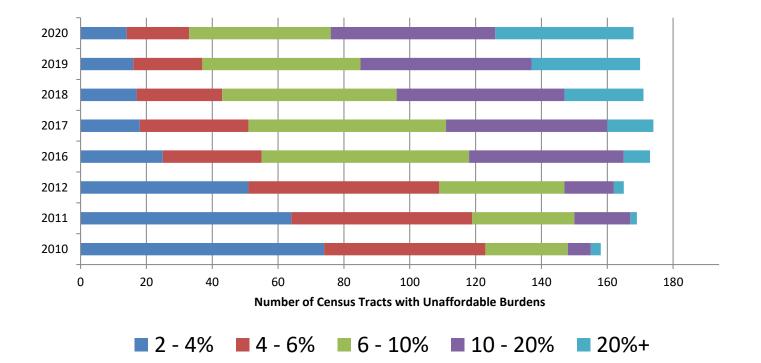
Cumulative Disconnect Notices per 1,000 Customer Payments for Affordability Participants Compared with Non-Participants by Level of Month 1 Non-Participant Arrears.

## Sustainable payments: DNP Notices per \$1,000 Payments

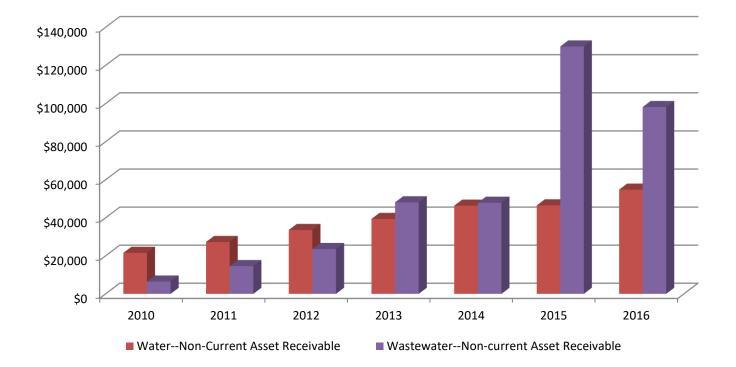


Cumulative Disconnect Notices for Nonpayment per \$1,000 in Customer Payments for Affordability Participants Compared to Non-participants by Level of Non-participant Month 1 Arrears.

# Baltimore Water: Paying (?) for Environmental Clean-up

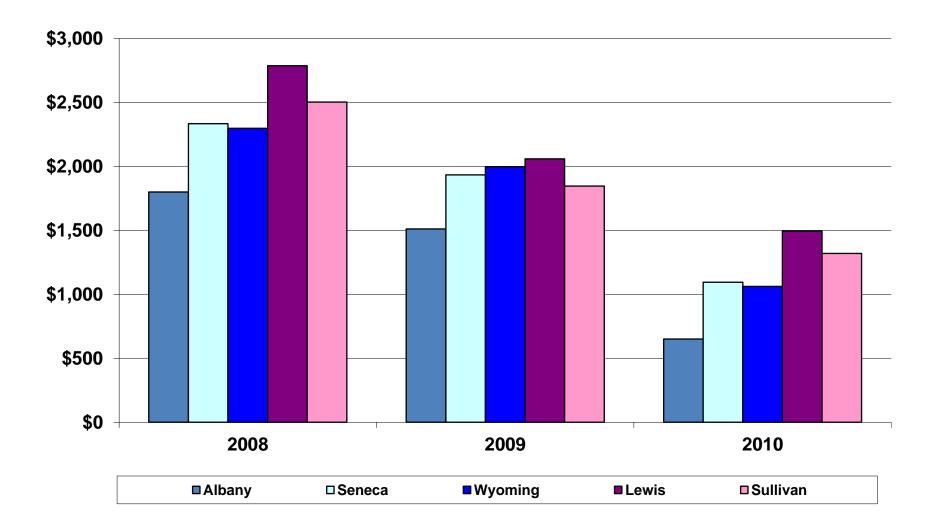


#### Baltimore Water: Impact of Unaffordable Bills (non-current assets [receivables] [\$000s])



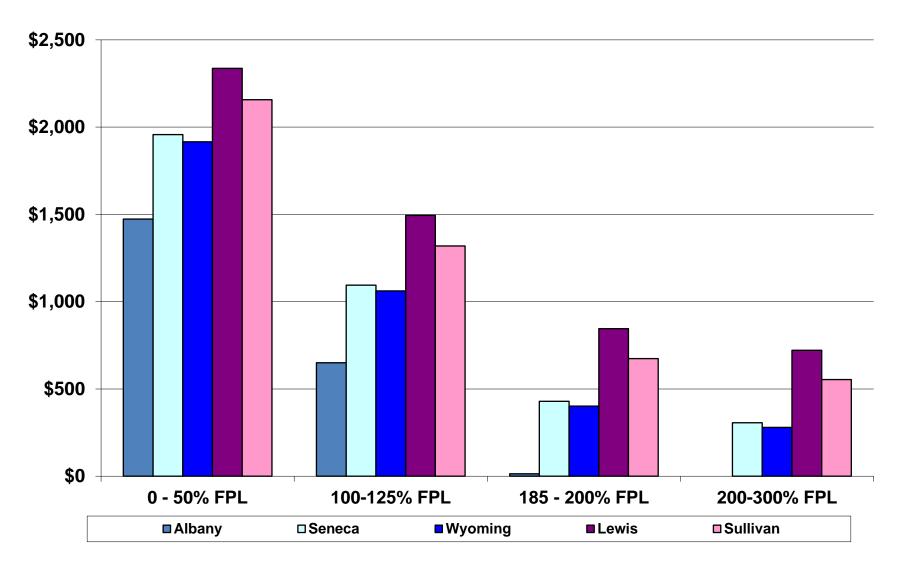
#### Home Energy Affordability in New York:

Per Household Gap Over Time: 100 – 125% FPL



#### Home Energy Affordability in New York:

Gap Differs Substantially by County (2010)



#### Over- and Under-Payment Benefits:

Using City Averages (Philly)

#### 0 – 50% FPL (4% affordability)

	Avg HH Income	Avg HH Water Bill	Bill at 4% of Income	Dollar Discount Needed	Dollar Discount Using City	Over- (under-) payment
Total Philly	\$13,066	\$665	\$523	\$142		
Far Northeast	\$15,089	\$712	\$604	\$108	\$152	\$44
Near NE-West	\$8,600	\$817	\$344	\$473	\$174	(\$299)
North	\$5,980	\$778	\$239	\$539	\$166	(\$373)
East	\$10,342	\$478	\$414	\$64	\$102	\$38
Northwest	\$16,840	\$643	\$674	(\$31)	\$137	\$168
Central	\$8,889	\$837	\$356	\$481	\$179	(\$302)
West	\$11,052	\$658	\$442	\$216	\$141	(\$75)
Center City	\$17,465	\$655	\$699	(\$44)	\$140	\$184
Southwest	\$17,015	\$568	\$681	(\$113)	\$121	\$234
Southeast	\$18,176	\$737	\$727	\$10	\$157	\$147

# Using Affordability to Assess Impacts of Usage Reduction (Manitoba Hydro)

Low-Income Customers By Bill Range (Electric Heating and Gas Heating) (Manitoba Hydro)							
		Electric Heating		Gas Heating			
	Number	Avg. Bill	25% Reduction	Number	Avg. Bill	25% Reduction	
<\$250	219	\$222	\$167	4,515	\$230	\$173	
\$251 - \$500	2,137	\$414	\$311	8,084	\$328	\$246	
\$501-\$750	2,960	\$606	\$455	2,707	\$599	\$449	
\$751 - \$1,000	2,623	\$868	\$651	1,814	\$903	\$677	
\$1,001 - \$1,250	3,955	\$1,127	\$845	3,117	\$1,156	\$867	
\$1,251 - \$1,500	4,770	\$1,375	\$1,031	7,152	\$1,374	\$1,031	
\$1,501 - \$1,750	4,446	\$1,625	\$1,219	11,696	\$1,627	\$1,220	
\$1,751 - \$2,000	3,315	\$1,849	\$1,387	10,370	\$1,872	\$1,404	
\$2,001 - \$2,250	2,244	\$2,129	\$1,597	5,937	\$2,105	\$1,579	
\$2,251 - \$2,500	1,121	\$2,399	\$1,799	3,794	\$2,351	\$1,763	
\$2,501 - \$2,750	622	\$2,624	\$1,968	2,061	\$2,613	\$1,960	
\$2,751 - \$3,000	583	\$2,819	\$2,114	705	\$2,840	\$2,130	
\$3,001 - \$3,250	554	\$3,111	\$2,333	460	\$3,118	\$2,339	
\$3,251 - \$3,500	187	\$3,415	\$2,561	362	\$3,381	\$2,536	
\$3,501 or more	375	\$4,668	\$3,501	311	\$3,786	\$2,840	

#### For more information, contact:

